**QUALITY POLICY STATEMENT**

It is the intent, responsibility and policy of PJD Safety Supplies Ltd to supply and deliver Safe, Legal, Quality Products to our customers. We are a progressive company committed to providing a quality service that meets and exceeds the expectations of all our customers, in a timely and cost efficient manner.

Our main objective is customer satisfaction and all staff support this aim through the implementation of a documented Quality Management System. The system is designed to meet the requirements of ISO 9001:2015 and BRCGS Global Standard for Storage & Distribution.

The Managing Director is primarily responsible for the development, implementation & maintenance of the Quality Management System and is committed to providing the necessary resources (human and financial), effective communication channels, systems of review and taking action to ensure continuous improvement.

The senior management team encourage and actively promote a positive product safety and quality culture within the business and this is achieved through effective communication, training, feedback from employees and performance measurement.

PJD undertakes to supply only safety equipment and/or related services that fully comply with the standards and regulations and claims made relating to those products and/or related services. Where appropriate, PJD will maintain up to date technical files and associated documentation to ensure that regulatory compliance information can be supplied upon request.   
Where products are sourced from external organisations which hold technical files relating to the products being offered, PJD will request confirmation that these files are current, complete, contain appropriate conformity assessment information and, where relevant, regulatory compliance certificates and will take all necessary steps to confirm the validity of the compliance documentation held by that external supplier in respect of the products being sourced.  
Where services are provided related to safety equipment sourced from external organisations, PJD will maintain approval from the manufacturer that the services provided are assessed and approved by the external organisation.

Review mechanisms are in place to monitor the effectiveness of the activities carried out and a process of continuous improvement is adopted throughout the business.

*Paul Coote*

Managing Director: Paul Coote